

Fundraising

Can we change our fundraising markup?

Yes you can. You can change your markup between zero and twenty percent at any time. To change your markup, submit a request by email to customer service from the email address that we have on your account. Your new commission markup percentage will be applied to all retail sales going forward.

Can we lower prices on our store?

Fieldhouse sets a standard base price for all products in your store. You have the following options for reducing prices on your store:

- Lower your fundraising markup: Your markup is added to the base price, so a lower markup means lower prices.

I want access to reports.

If you would like reporting access to your store or to make other changes, contact a Fieldhouse representative. If we already have an administrator for your store, then we will contact them to request permission to provide you with access. If we do not have an administrator for your store, then you must sign up to receive access to reports or make other changes to your store.

How Do Retail Commissions Work?

If you have selected a markup for your Fieldhouse store, you will earn a commission for each retail item sold on your store.

Every retail product in your store has a base price set by Fieldhouse, and your markup is added to the base price. For example, if the base price of a t-shirt is \$10 and your markup is 20%, then the price of the shirt would be \$12. That's the Fieldhouse \$10 base price + \$2 markup.

When do we get our commission check?

Retail commissions are summarized and sent on a quarterly basis. The table below outlines the payment schedule. Fieldhouse sends commission checks when they total \$200 or more. If your commissions are less than \$200, the balance will carry over to the next pay period.

Quarter	Dates	Check is mailed by
First Quarter	January 1 – March 31	April 30
Second Quarter	April 1 – June 30	July 31
Third Quarter	July 1 – September 30	October 31
Fourth Quarter	October 1 – December 31	January 31

[View sample commissions.](#)

[View products with zero fundraising markups in our demo store.](#)

[BACK TO HELP CENTER](#)

If you have questions or need more information, please contact us at 877-232-9785 or customerservice@fieldhouse.com.

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