

How To Purchase A Retail Product



Step 1 - Select a product

Most Fieldhouse stores come with hundreds of products, and numerous logo options for each product. When you have selected a store you should see several featured products, and the categories for all products in your store. Select a product, or select a category to see more options.

Step 2 - Design your product

Once you have selected a product, you will be taken through a design process where you can pick from available product colors, logos, and customization options. On the last step of the design process you will be able to select quantities and sizes for your item. You can easily pick a size and quantity for each member of your team or group and customize the name and number on the back of their item (if selected).

Step 3 - Add it to your cart

When you have finished configuring your product, add it to your cart. You can then continue shopping or check out.



Step 4 - Log in or create an account

When you check out, you will need to create a Fieldhouse customer account. This will enable us to communicate with you about your order, and will make it easier for you to check out next time you shop on your Fieldhouse store.

Step 5 - Enter your payment information

After you create your account, you will enter your billing and shipping information, and select your payment method on our secure checkout. At this point you will be able to enter any gift card codes or promotion codes that you have received.



Step 6 - Review your order

You should review your order carefully to be sure that you have accurately entered your information. Any errors on your contact information or shipping address could cause a delay on your order. If you entered a gift card code or promotion code, the discount will be displayed on the review step.

Step 7 - Place your order

You will know that your order has been completed successfully when you receive a 5-digit sale number displayed above your products (Example: Fieldhouse Sale # 73737).



Since Fieldhouse orders are custom made, we must receive full payment for your order before we can begin to produce it. If you selected to pay by credit card, your account will be charged and we will begin immediately. If you selected to pay by check, you will be given instructions to mail your physical check, and we will begin production of your item once we receive your payment. Retail items will be sent out within 10 business days of payment. You can review the help topics above for more information on shipping timelines, returns/exchanges or other questions you may have.

We are happy to help if you cannot find an answer to your question. Please contact us at 877-232-9785 or customerservice@fieldhouse.com.

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